# John Deere Service Advisor 5.3 AG+CF 2020.08 Install

## **Prerequisites:**

- 1. Adobe Reader must be installed and set as the default PDF viewer.
- 2. Java 8.151 x64 or Java 8.151 must be installed depending on the OS.
- 3. WINRAR or an extraction program of your choice must be installed.
- 4. Disable User Account Control.
- 5. Set Internet Explorer as the default browser.
- 6. You will need at least 310GB of free storage for the installation of this program

### **Installation Process:**

- 1. Extracted and install correct prerequisites included in the "0. Prerequisite" folder.
- 2. Extracted and install Service ADVISOR 05.2.523 included in the "1. Service ADVISOR 05.2.523" folder. Run through the wizard installation and if needed change the default location for the installation of the program. However, this document is written with the default C drive in mind. Do not reboot after the install has been completed. Service ADVISOR Node and Service ADVISOR Solr Search must remain stopped until step 8 for the installation to complete correctly. If you accidentally reboot then you will need to manually stop these services before you can proceed to the next step.
- 3. Extracted and install 2. Service ADVISOR 05.3.93 included in the "2. Service ADVISOR 05.3.93". Do not reboot after the install has been completed. Service ADVISOR Node and Service ADVISOR Solr Search must remain stopped until step 8 for the installation to complete correctly. If you accidentally reboot then you will need to manually stop these services before you can proceed to the next step.
- 4. Run the "JDSA Firewall Configuration.bat" as Administrator located in the "3. Firewall Configuration" Folder.
- 5. Run executables 01.exe through 05.exe and db.exe located in the "4. Content Replacement" folder.

## Note:

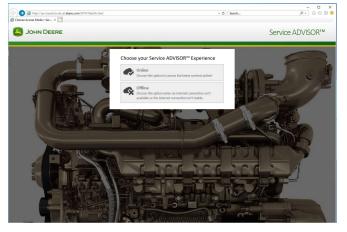
- The Destination Folder within the self-extracting archive will need to be changed for 32-bit OS to "C:\Program Files" from "C:\Program Files (x86)" before extracting.
- Service ADVISOR Node & Service ADVISOR Solr Search services can't not be running during this step.
- 6. Extracted and run JD\_Activator\_04.2.000\_p.exe with in the "5. John Deere Service Advisor 5.2 Keygen" Folder. This will create the jdlm.lic file within the folder "C:\JDLM". This file should also be copied to "C:\ProgramData\Service Advisor\JDLM". The "C:\ ProgramData" folder is hidden and can be accessed through the windows run command or by typing it directly into File Explorer's Address bar.

### Notes:

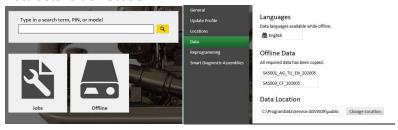
- JD\_Activator\_04.2.000\_p.exe will be flagged by Antivirus and an exception rule will have to be made or Antivirus needs to be disabled temporarily.
- The jdlm.lic file created by the JD\_Activator\_04.2.000\_p.exe may have EDL limitations on newer models. I have included the ServiceAdvisor52.exe keygen and Get\_HW\_ID.exe files. However, to work correctly the ServiceAdvisor52.exe needs a regkey.dat file created for the machines HWID. If someone is willing to share the program that creates the regkey.dat files it would be greatly appreciated.
- 7. Run the executable solr.part01.exe located in the "6. DATABASE 08.2020". It will extract files to "C:\ProgramData\Service ADVISOR\solr" by default. Only change this if you installed JDSA to another location.
- 8. Restart the PC, or start the services for Service ADVISOR Node and Service ADVISOR Solr Search.



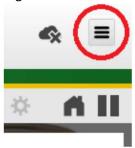
- 9. Run the executable Data.part01.exe located in "6. DATABASE 08.2020". It will extract files to "C:\ProgramData\Service ADVISOR\public\Data" by default. Only change this if you plan on storing the "Data" & "Data Sets" folder in another location.
- 10. Move the folder "Data Sets" located in "6. DATABASE 08.2020" folder to "C:\ProgramData\Service ADVISOR\public\".
  Note:
  - By default JDSA is configured to look for the "Data" & "Data Sets" folders in "C:\ProgramData\Service ADVISOR\public\". These folders can be relocated to a different location on the same drive or to another storage location. Once the install is completed JDSA can be reconfigured to look for these folders and files in another location. However, do not modify the subfolder structure of the "Data" or "Data Sets" folders or this will break JDSA.
- 11. Double click the Service ADVISOR™ 5.3 icon on the desktop and it should load the following page.



- 12. Select Offline and login with the provided User Name N2550XX.
- 13. Agree to the User Agreement License.
- 14. To reconfigure JDSA Data and Data Sets folder as noted on step 9 Click the Offline link on this page, and then select Data on the next page. From there you can redirect JDSA to the Data and Data Sets folder location.



15. Right-click on the menu button in the upper right-hand corner of the page.



Right-click on settings on the side menu. Under Data Languages select your preferred language, then right-click add. Then drag Spanish to the trash (skip this part if you want Spanish). Change Application Language to your preferred language. Then right-click on the Refresh Now button.

